



Trainee Program 实习生项目介绍

The Ritz-Carlton, Shenzhen
深圳星河丽思卡尔顿酒店



THE RITZ-CARLTON

SHENZHEN

BRAND POSITIONING

品牌定位

Creating Indelible Marks: We create experiences so exceptional that long after a guest stays with us, the experience stays with them. The Ritz-Carlton is a place our guests can return to whenever they like, simply by closing their eyes.

创造不可磨灭的印记：我们创造的体验是如此的与众不同，以至于客人在离店很久之后，这种体验仍然与他们同在。丽思卡尔顿是一个客人只需闭上他们的眼睛就可以回来的地方。

BRAND TAG LINE

品牌标记

Let Us Stay With You
让我们常在您心

TARGET GUEST

目标客户

Global Affluent Tribe
全球富裕阶层

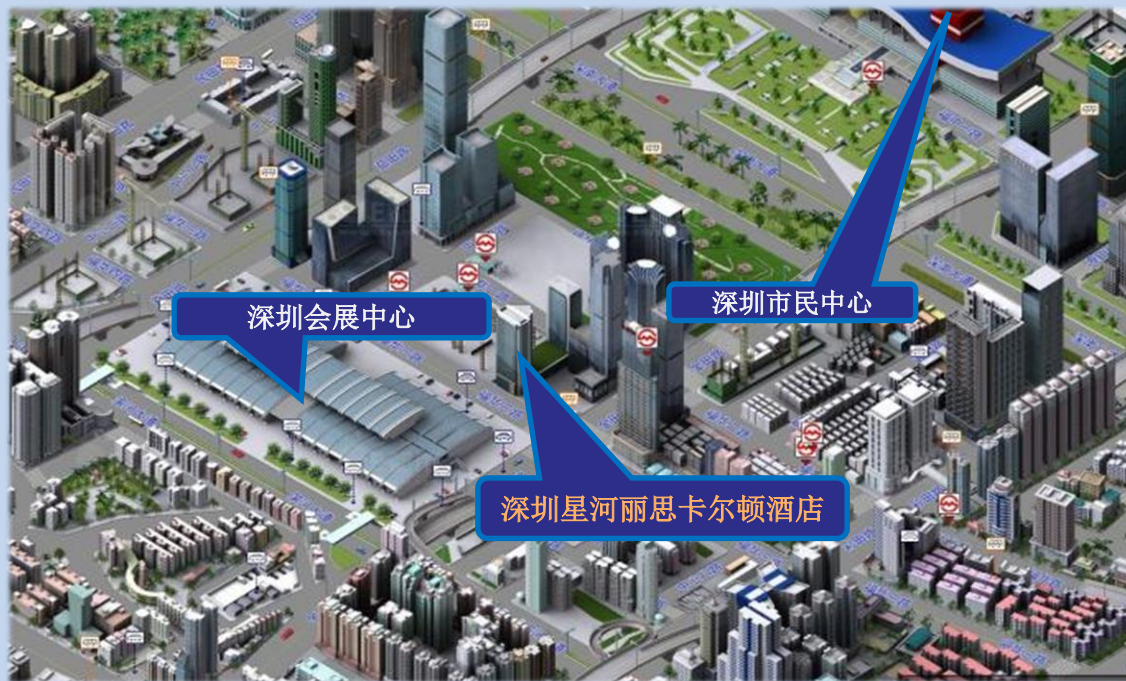


THE RITZ-CARLTON

SHENZHEN

Location---Futian District

地理位置 —— 福田中心商务区，城市中心的奢华绿洲



THE RITZ-CARLTON
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Lobby酒店大堂 | Guest Room客房



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Guest Room View

丽思儿童原野探奇之夜| 客房景观



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Night View 客房夜景



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Pool

泳池 | 空中花园



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Paletto意大利餐厅 | Flavorz全日制餐厅



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Xingli中餐厅| Curv雪茄吧



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Employee Dining Room: 4 meals/day for free & monthly food carnival

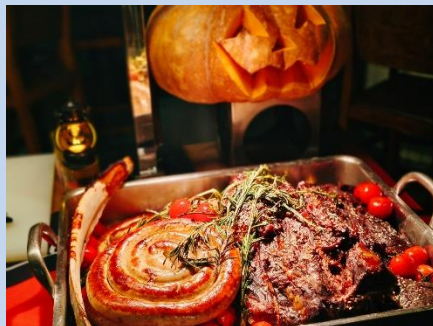
员工餐厅：酒店免费提供包括宵夜在内的一日三餐 | 月度美食嘉年华



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Food Carnival 月度美食嘉年华



Outing 员工年度出游



Dormitory 员工宿舍



Separate Bathroom 独立卫浴



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4 persons/room 员工宿舍4人间

- Equipped with washing machines, air conditioners, water heaters, refrigerators and other electrical appliances. 宿舍配有洗衣机、空调、热水器、冰箱等电器
- Free shuttle bus(23 rounds/day)酒店免费提供往返酒店和宿舍的班车（每天23趟往返车次）
- The hostel is only 5.3 kilometers from the hotel, with two transport options: shuttle bus (arriving within 15 minutes) or metro. 宿舍距离酒店仅5.3公里，可选择班车（15分钟内到达）或地铁两种交通方式。



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Allowance 实习期待遇

Upon completion of the internship, students may be converted to full-time employees if they wish to continue working at the Hotel.

学生完成实习后如果愿意继续留在本酒店工作，可转为正式员工。

Criteria and incentives for internships

实习补助标准及奖励措施

- 1) Allowance 实习津贴：2800yuan/month 2800元/月；
- 2) Bonus 享有年终奖励；
- 3) Outing、Community foot prints、GM round table、Five Star 奖励认可及员工活动：员工户外活动、社区足迹活动、总经理圆桌会议、季度五星实习生评选、优质服务故事评选、丽思形象大使等；
- 4) Insurance 保险：购买雇主责任险。



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Training 丽思卡尔



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Open Position 实习生开放岗位

Guest Relations 客户关系部

Guest Service 宾客服务部

PBX 总机话务服务中心

Concierge 礼宾部

Lobby Lounge 大堂吧

Fix 美食屋

Chinese Restaurant 星丽中餐厅

In Room Dining 送餐部

Banquet 宴会厅

Italian Restaurant 意大利餐厅

All Day Dining Restaurant 西餐厅

Curv Bar 雪茄吧

Western Kitchen 西厨房



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WELCOME TO JOIN OUR LADIES & GENTLEMEN

Recruitment Manager 招聘经理

Louisa Li 李欣茹

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HR WeChat
人力资源部微信

